

Easy-Call ADS/BED-TRACKER

Make *automated* bed-team
dispatch *work* at your hospital:

- Get better bed utilization !
- ✓ *let discharges & transfers
logged via the ADT system, or
Bed-Tracker's own WEB service-
booker, auto-drive bed cleaning !*
- ✓ *know the availability of any bed the moment it's ready !*
- Ensure the prompt allocation of work via the ADS
'auto-dispatcher', by preset bed/floor-to-staff assign-
ments, or J-I-T staff availability !
- "Big-Board ready" status display !
- Control infection safely & efficiently,
managing bed isolation status & co-
ordinating multiple specialized staff !
- Establish measurable improvement !
- ✓ *better response, reduced costs, more
revenue, supported by operational
stats you can rely upon !*



**Communication
intelligence
that:**

*reaches
anywhere
reliably,*

ends phone tag,

&

*keeps a time-
stamped audit-
trail of tasks
for quality
control !*

- PIN&PSWD-secured
WEB & phone access
to book, check status,
or respond:

✓ *failsafe outreach to &
from anywhere !*

✓ *protect patient & staff
identity & privacy, yet*


secure the forensic trail

indefinitely !



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EASY-CALL ADS / Bed-Tracker features EASY-CALL ADS / Bed-Tracker benefits !
Automated multi-call processing center	✓ simultaneously auto-book & auto-assign multiple service calls, accurately, the inter-play limited only by intranet bandwidth and/or the number of phonelines !
Device and service independent Auto-Dial & Locate™	<ul style="list-style-type: none"> ✓ ensure no task is ever dropped, through tenacious communications outreach across multiple devices and services ! ✓ offset the risk of device & service failure, and meet requirements for due diligence ! ✓ incorporate new technology as it comes on-stream !
Multi-media interface, powered by the WEB	<ul style="list-style-type: none"> ✓ access or share information from anywhere, via WEB browser or touch-tone phone ! ✓ WEB interaction for one-stop shopping maximizes productivity & user acceptance !
Auto-dispatcher optimizes task & staff attributes, and priority	<ul style="list-style-type: none"> ✓ service tasks and service staff alike have attributes defined by service managers ! ✓ intelligence engine undertakes and optimizes service requests against staff, based on: <i>priority, due times, availability, proximity, skills & certifications, etc.</i> !
Auto-notification & escalation	<ul style="list-style-type: none"> ✓ auto-advise users of the possibility and expected degree of delay as they book ! ✓ if back-logs arise, auto-escalate to a supervisor for direct intervention and remedy !
Preset bed/floor-staff assignments, or ad-hoc assignment	<ul style="list-style-type: none"> ✓ motivate staff by “bed-ownership”, through pre-set bed assignments ! <i>or,</i> ✓ assign bed-cleanings to staff immediately upon discharge, based on availability, priority, and “fair distribution” ! ✓ automatically share staff between locales on an ‘if needed’ basis, to balance service demand and staff supply between areas, floors, or units !
Multi-service & site model may be used to deliver service in-house or externally	<ul style="list-style-type: none"> ✓ run multiple services for numerous sites via one streamlining protocol ✓ manage each site-service combination with unique business rules and parameters !
Manage isolation status by coordinating multiple workers	<ul style="list-style-type: none"> ✓ the isolation status of a bed/room can be tracked from the ADT or within ADS/B-T ! ✓ staff with distinct functions — <i>e.g. wall cleaners and bed-cleaners</i> — are auto-dispatched in tandem, then monitored independently until task closure (bed ready) !
Auto-administration of service staff	✓ enable employees to book themselves on or off-duty, or on-break, reassured the auto-dispatcher will estimate by when each employee should be back, and will auto-assign them work — <i>whether they’ve declared their readiness or not</i> !
PIN & PSWD secured	✓ 100% authoritative tracking of when service staff picked up any call, and whether they accepted or passed on a particular task !
Time-stamped reports of assignments, attempted & accepted	<ul style="list-style-type: none"> ✓ preserve the forensic record of assignment and interaction as long as archive media permit ! ✓ extract activity and performance summaries, or service quality metrics, by the person, department, or company requesting service, or, by the person(s) servicing !
Open, industrial-strength database  Since 1980	<ul style="list-style-type: none"> ✓ get robust, high-volume database performance that ensures mission-critical resilience ! ✓ interface to 3rd Party & ODBC reporting tools ! <p style="text-align: right; color: blue;"> Mandexin Systems Corporation 1000 Finch Ave. West, Suite 300 Toronto, ON M3J 2V5 Ph: 416-494-7181; Fax: 416-494-1511 WEB: www.mandexin.com </p>